



CUT-OFF REQUEST



DATE _____

ACCT. NO. _____ METER # _____

SERVICE ADDRESS _____ CUSTOMER'S SIGNATURE _____

DATE REQUESTED TO BE CUT - OFF _____ EMPLOYEE'S NAME _____

REQUESTED BY _____

"NEW RELEASE"

If you are discontinuing your water services temporarily, please give the clerk your mailing address, so that we may send your final bill, which will be mailed the following month. To have your water restored, you must pay a twenty dollar (\$20.00) reconnection fee, the reconnection fee must be paid in advance. Please send check or money order to the City of Pharr, P.O. 1729, Pharr, Texas 78577. If you have any questions, call (956) 402-4151.

UTILITY BILLING SURVEY

1. Reason for Disconnection:

- a) Moving Temporary
- b) Moving Permanently

3. How would you rate the Customer Service?

- a) Poor
- b) Fair
- c) Good
- d) Very Good
- e) Excellent

2. Did you experience any issues during your time as a customer?, Brush Service?, Meter Readings?

4. What was your overall experience with the City of Pharr Utility Billing?

- a) Poor
- b) Fair
- c) Good
- d) Very Good
- e) Excellent

Initial _____ Meter deposit is reimbursed within 20 to 30 days after final bill

Deduct final bill from deposit

Yes _____ No _____

Mailing Address

Phone # _____